

Do not:

- Do not use scouring powder to clean stainless steel as it may scratch the surface.
- Do not use diluted hydrochloric acid, bleach, and products intended for cleaning silver or removing mortar.
- Do not use carbon steel wire brushes, steel wool, steel scouring pads.

SUPPLEMENTARY INFORMATION:

Alcohol-based products, including methylated spirit and isopropyl alcohol, and solvents such as acetone do not reduce the anti-corrosion properties of stainless steel.

Steel dust resulting from processes such as welding, cutting, drilling, and grinding carbon steel rusts very rapidly on stainless steel surfaces.

The frequency of cleaning stainless steel components should be determined on a case-by-case basis, depending on their wear and contamination. Such cleaning should be scheduled in a way so as to reduce the risk of corrosion of the stainless steel components. We recommend cleaning every 12 months for low contamination and every 6 months for high contamination.

Date and approved by



WARRANTY CARD ALUMINIUM

Installation location

Production task no

Invoice no

Sale date

WARRANTY TERMS

Eko-Okna S.A., as a manufacturer, provides a warranty for the quality of its aluminium frames covering the period of 5 years from the date of purchase, provided that the installation and use are in accordance with the attached Cleaning and Maintenance Manual. Warranty starts on the date specified in the Warranty Card. The list of products covered by the warranty is included in the invoice.

The warranty covers the following:

- durability and colour of profiles, and strength of structural joints;
- preservation of functions and performance of fittings;
- sealing of insulated glazing.

*The warranty document is filled out by the seller.

The warranty card is not valid without the stamp and signature of the seller.

The warranty does not cover:

- adjustment of fittings or maintenance of windows and doors;
- condensation of external and internal glass, and cracks in the glass made during use;
- irrelevant defects (i.e. not affecting the use value of the window).

Any external damage to the glass or profiles should be reported within 14 days of the purchase date. No claims will be accepted after the said time period. Eko-Okna S.A. is not responsible for defects to windows and doors as a result of incorrect installation. The installation warranty is provided by the installation company, which is also responsible for correct adjustment of the windows and doors. The warranty service staff will repair acknowledged defects as soon as possible, not later than 30 days from the date of acknowledgement of the complaint. The said time limit can be changed in agreement with the customer for valid objective reasons. Before the visit of the service staff, please remove any additional elements (e.g. blinds or shutters) that were not supplied with the window.

CLEANING AND MAINTENANCE MANUAL

Aluminium profiles can be cleaned with a dishwashing liquid. Do not use alcohol, varnish thinner or solvent. Also, do not use any scouring cleaners. Carry out maintenance of windows and doors once a year; check the mounting screws, inspect the locking mechanism; lubricate all moving parts of the fittings with a drop of machine oil; clean and preserve, or replace any damaged seals; check the drainage system, clean the openings if necessary.

Note: Protect the windows with film during any renovation work.

Acknowledgement of claims.

Warranty claims should be made in writing or in electronic form (see the relevant Eko-Okna form) and submitted at the place of purchase or sent by e-mail to serwis@ekookna.pl - according to the claim form.

The warranty period starts on the date of payment of the total amount for the order. Please include photo documentation with the claim form, especially for damage or non-compliance with the order.

Claims should be filed at the point of purchase. Claims are not a reason to suspend payments for window frames. Unpaid products are not subject to warranty. The manufacturer's liability under warranty is limited to the value of the purchased product. The warranty does not exclude or limit the buyer's rights under the Civil Code or resulting from non-compliance of the products with the contract.

PRESERVATION, MAINTENANCE AND CLEANING OF INOX STAINLESS STEEL.

Stainless steel is preserved using commercially available products for the maintenance of ground and polished surfaces.

List of types of contamination of stainless steel surfaces based on their environment.

contamination type	environment	cleaning products (ready products)
cement and mortar	construction site	solution with a small amount of phosphoric acid, then water (best demineralised)
fingerprints	daily use	water with soap or detergent, products for cleaning glass (without chlorides)
oil and grease	industry	alcohol-based products (such as methylated spirit of isopropyl alcohol), solvents such as acetone, products for cleaning chrome-plated components
paint	industry	alkaline or solvent-based paint removers

Recommendations and guidelines:**The following can be used:**

- Stainless steel with a mirror finish (polished) can be cleaned using products intended for cleaning glass. Only products without chlorides.
- After cleaning, remove any remaining residue with water (preferably demineralised) and dry in order to avoid smudges and water marks.
- Tools: cloth, chamois leather, nylon sponge.