



QUALITY POLICY

The goal of EKO-OKNA S.A. is to maximise profits by providing customers with products that meet their requirements:

- manufacturing and delivering products with appropriate parameters, of the highest quality and at a reasonable price,
- ensuring efficient and faultless warranty and post-warranty service.

We undertake to:

- maintain the high quality of the products manufactured by the company, ensuring the durability, reliability and full safety of our products,
- comply with legal requirements,
- not harm the natural environment.

We achieve the set goals by:

- maintaining and implementing ISO-based Manufacturing Quality Control,
- planning and implementing production plans based on incoming orders, verified for technical correctness and enforceability,
- using the products and services of reliable, solid suppliers,
- analysing defects and complaints: preventing and eliminating non-compliance,
- involving all of the company's employees in the constant improvement of quality through daily operational meetings.

The guarantee of implementation of the Quality Policy is continuous improvement of the Quality Management System, in accordance with the requirements of PN-EN ISO 9001:2015, e.g laboratory operation, top-level management meetings, a daily analysis of non-compliance found by quality control, on the basis of which corrective action is undertaken.

Communication within the company is specifically tailored to the organisational structure of the company.

Top-level management sets quality goals. These goals are measurable and consistent with the quality policy, for which a timescale and financial framework have been set, and people responsible for their implementation appointed. When determining them, the top-level management takes into account the necessity to meet customer and legal requirements, market needs, opportunity for improvement, and the level of satisfaction of interested parties.

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*President of the Management Board
EKO-OKNA S.A.
acting as PRESIDENT OF THE MANAGEMENT BOARD
Adam Rybak*